

# CONTRA COSTA COUNTY TENANT & LANDLORD RESOURCES

## EVICCTIONS, RENTAL ASSISTANCE & MEDIATION

### For Tenants

You don't have to move out just because you have received eviction paperwork, but you have to take steps to protect yourself. Once you receive the "Complaint," you have 5 business days to file an "Answer" or else you can lose. Even if you miss the deadline or aren't sure what it is, you should still try to file an Answer as soon as possible. You can get an Answer form at the Courthouse or on the Court website: <http://www.cc-courts.org/ud/ud.aspx>

### For Landlords

If your tenant did not pay rent during Covid, you may be required to apply for rent money from the State before filing an eviction case. You may be able to get 100% of the unpaid rent this way. You might even be able to get rent paid for future months.

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#### STEP 1: Learn About Your Rights and Find Help

You may be able to get Free Legal Services to help you understand your rights and protections under the law. Please reach out for help right away. (Call to see if you qualify.)

The groups below are here to help: contact them right away.

### Eviction Defense Center

(Richmond and West Contra Costa)

[www.evictiondefensecenteroakland.org](http://www.evictiondefensecenteroakland.org)

Telephone ..... 510.452.4541  
Hours.....M, T, Th: 9:00am-12:00pm  
& 2:00pm-5:00pm  
.....W, F: 9:00am - 12:00pm  
& 2:00pm - 4:00pm

### Centro Legal de la Raza

[www.centrolegal.org](http://www.centrolegal.org)

[cctr@centrolegal.org](mailto:cctr@centrolegal.org)

Telephone.....510.437.1554

Hours .....contact by email or leave voicemail

### Bay Area Legal Aid

[www.baylegal.org](http://www.baylegal.org)

Telephone.....800.551.5554

Hours .....M and Th - 9:30am -3:00pm

.....T and W- 9:30am - 1:00pm

### Contra Costa Senior Legal Services

(for individuals aged 60 and over)

[www.ccsls.org](http://www.ccsls.org)

Telephone.....925.609.7900

Hours.....M-F 9:00am - 12:00pm

& 1:00am - 4:00pm

### ECHO Housing

(counseling services for landlords and tenants)

[www.echofairhousing.org](http://www.echofairhousing.org)

Telephone ..... 510.581.9380

### Contra Costa Superior Court Self-Help Center

[www.courts.ca.gov/selfhelp-eviction.htm](http://www.courts.ca.gov/selfhelp-eviction.htm)

[selfhelpcivil@contracosta.courts.ca.gov](mailto:selfhelpcivil@contracosta.courts.ca.gov)

Telephone.....925.608.2128

Hours .....voicemail and email only

### Tenants Together

(general information about tenants rights)

[www.tenants-together.org](http://www.tenants-together.org)

Telephone.....1.833.430.2122

Hours .....M-F 7:00am - 7:00pm

## Contra Costa County Bar Association

(referrals to lawyers for hire for landlords or tenants)

[www.cccba.org](http://www.cccba.org)

Telephone.....925.825.5700

Hours .....M-F 9:00am – 4:00pm

### STEP 2: Access Financial Help!

If a tenant is behind or struggling to pay rent, there is rental assistance that could help. If the tenant's situation is related to COVID 19, the landlord may be able to get 100% of the rent paid by the state!

## California Dept. of Housing and Community Development

(statewide, for both landlords and tenants)

[www.housing.ca.gov](http://www.housing.ca.gov)

Telephone.....833.430.2122

## Able Community Foundation

(West Contra Costa)

[ablecommunitydf@gmail.com](mailto:ablecommunitydf@gmail.com)

Telephone.....510.274.0958

## The Latina Center

(Se habla español, West Contra Costa)

[www.thelatinacenter.org](http://www.thelatinacenter.org)

Telephone.....510.233.8595

## AAPI Coalition

(Countywide)

Telephone ..... 510.630.6852 or 510.260.0602

## Monument Impact

(Central / East County)

[www.monumentimpact.org/en/home](http://www.monumentimpact.org/en/home)

Telephone.....925.954.4488

## LISC Partner Network Hotline

(Countywide, can connect callers to many organizations helping with applications)

Telephone.....833.687.0967

### STEP 3: Mediation by Phone or Zoom

If you are unable to agree to apply for rental money from the State, you will be scheduled for mediation by phone or Zoom. A neutral party works with the tenant and landlord in the short time before the trial, to help both sides reach their own agreement and avoid having to go to court. There is no charge. To schedule this yourself, use the contact information below.

## Access To Justice – Court Mediation Programs

Free mediation in all cases

[renthelpmediation@gmail.com](mailto:renthelpmediation@gmail.com)

Telephone.....925.307.9520

**Please Note: If you need an interpreter or sign language, you can request one here: <https://www.cc-courts.org/general/interpreter.aspx>**