

**Contra Costa County Advisory Council on Aging  
Technology Group Minutes  
Wednesday, February 10, 2021**

**Call to Order:** Steve Lipson called the meeting to order at 12:30 pm. Meeting conducted using the Zoom meeting platform.

**Present:** Steve Lipson, Kevin Donovan, Jill Kleiner, Sara Shafiabady, Penny Reed, Erin Partridge, Jim Donnelly

**Absent :** Gail Garrett, Sam Sakai-Miller

**Staff:** Anthony Macias

**Approval of Agenda/Minutes**

- Approval of Today's Agenda – Penny motioned to approve; Jill motioned second; agenda approved by all present.
- Penny moved to approve January 2021 minutes; Sara motioned second; approved with spelling and grammatical corrections.

**Announcements:** None

**Public Comment:**

- Sara: [www.cvs.com/content/symphony](http://www.cvs.com/content/symphony) home monitoring system for people in home; BAY AREA Aging in Place chapter is having an open house and Sara will be forwarding information to council.

**Technology Corner:** Steve

- Steve Lipson article from program that has been around; "Lifeline" program for low-income residents to help pay bills.

**ACOA and AAA Website Update**

- Power Point from Sam Sakai-Miller reviewed.
  - Create an easy-to-remember shortcut URL to ACOA website.
  - Develop web pages that make it easy to locate and explore services and resources for older citizens in Contra Costa County.
  - Encourage intra-county access to programs.
  - Invite participation in ACOA and its work groups, partnerships with service providers, and a voice in legislation, funding, and planning.
  - A Shortcut URL will make ACOA website more useful, inviting, and easier to visit time-and-again Idea: What if we brainstorm shortcut URL by concatenating as follows? CCC + OC + choices = CCCOCchoices.org.
  - Organizing Content from a User's Perspective.
- Home Page Purpose: Welcome visitors; Introduce ACOA; Introduce website layout.
- Home Page Content: President's Letter; Important Announcements; Links to ACOA pages; Quick Links.

- Sara: suggestion link.
- Erin: font size changes

#### **County Resources/District Senior Adult Education Update**

- Jeff Carr, Principal of Older Adult Ed in W.CC; confirmed that there are no Older Adult Ed programs other than in West county; since 2008 great recession; only in play are consortium that includes CCC college; geared toward GED and career training in West County is for lifelong learners. Not a channel for this group to use for getting older adults training on using technology for communication.
- Are we including Senior Centers? Yes, their activities range from Bingo to movement classes.

#### **Vaccine Delivery For Older Adults: IT/ Technology Issues and Solutions**

- Steve contacted Gioia office about this issue; 85+ are not getting vaccinations because they cannot navigate on line to get appointment; or waiting for hours on phone to get an appointment.
- Discussion about how people are having difficulty receiving the vaccine due to digital divide.
- Looking for folks to help as advocates on-line.
- A group has been going out to affordable housing centers and giving vaccines on-site.

#### **Webinar Covid 19 - Vaccine PT 2 - February 10th**

**Register for Webinar: [https://us02web.zoom.us/webinar/register/WN\\_OXVcIO16Tk2KPtM3L3sv4A](https://us02web.zoom.us/webinar/register/WN_OXVcIO16Tk2KPtM3L3sv4A)**

#### **Action Items for Executive Committee?**

- None

#### **Future Meetings:**

- Next meeting: Wednesday, March 10, 2021

The meeting adjourned at 2:00 pm.